







Clean Team

CBD Cleaners undertake the task of keeping Civic Center clean by sweeping sidewalks, removing graffiti, weeding tree basins, and monitoring public trash receptacles and street furniture for necessary upkeep. This year the Clean Team pressure washed 46,000 linear feet of sidewalk, removed 4,000 instances of graffiti and over 60,000 pounds of litter from District sidewalks.

Day Ambassadors

CBD Ambassadors work to keep the District safe serving as a helpful presence on the street providing information and referrals, and addressing or reporting hazards and emergencies to our City agency partners. This year CBD Ambassadors documented over 4,000 instances of support; many of which were in support of homeless individuals and those impacted by the nationwide opioid epidemic.

Evening Ambassadors

CBD evening Ambassadors provide essential support for the District's abundance of nighttime events and activities by keeping paths of travel to venues, transit and parking safer for pedestrians. The CBD evening Ambassadors worked 200 nights this year supporting events at District venues from Mr. Tipples and Rickshaw Stop to the Opera, Symphony, Ballet, and SF Jazz.



Garage Greeter

Patrons of the Civic Center Parking Garage rely on the presence of the CBD's Garage Greeter who monitors the Garage entrance, elevators and pay stations at night. The Garage Greeter works in collaboration with the Garage's operator, Impark, the evening Ambassadors, the Playground Safety Team and the Park Rangers to provide a network of support.

Safety Summit

The CBD offers a free, annual group training for the District on safety topics such as: improving personal safety in an urban environment; how to avoid being the victim of theft; and this year's topic "How to respond in an active shooter situation". This year's presenters included SFPD's Tactical Unit and Zuckerberg San Francisco General Hospital's Stop the Bleed program.

Playground Safety

Keeping kids and families safe in the new Helen Diller Civic Center Playgrounds is supported by the CBD's playground safety team afternoons and evenings - 7 days a week. The Playgrounds, made possible by the Helen Diller Family Foundation, The Trust for Public Land and the San Francisco Recreation and Parks Department now serve 1,000 users per day at peak times.



Civic Center CBD partnered with multiple City agencies and private sector partners to breathe new life into Civic Center's three main public spaces, each connected to one another from Market Street to the steps of City Hall: 1) United Nations Plaza, 2) Fulton Mall and 3) Civic Center Plaza. Working with: the Arts Commission, Grants for the Arts, The Mayor's Office, the City Administrator's Office, the Office of Economic and Workforce Development, the Real Estate Division, the **Recreation and Parks Department, Planning and Public Works** - the CBD served as a nucleus for City agencies to successfully execute a singular (near-term) vision for the enhancement of the heart of our District.

The CBD also facilitated numerous private sector partnerships working with generous funders and programming partners such as: the Kenneth Rainin Foundation, The Trust for Public Land, Another Planet Entertainment, Hunters Point Family and Off the Grid Markets - just to name a few. Over the fiscal year all of these partners turned Civic Center into a more valuable resource for it's vast constituency through: free, familyfriendly, events and entertainment; interactive educational installations, the promotion of community resources old and new; infrastructure upgrades; public art exhibitions; and a warm invitation for all to come play in the City's front yard.



Construction commenced on the cafe kiosk adjacent to the Helen Diller Civic Center Playgrounds. Made possible by the Helen Diller Family Foundation, The Trust for Public Land and the San Francisco Recreation and Parks Department, the cafe will be operated by, family-run, San Francisco legacy business - Bi-Rite. Once complete the CBD will assume ownership and management of the kiosk ensuring reinvestment of kiosk rental fees back into Civic Center Plaza.

The warm glow of Tivoli lights now welcomes pedestrians and event attendees in Civic Center Plaza. Thanks to a partnership between the CBD, the office of Economic and Workforce Development and the Recreation and Parks Department, the area is more festive and safe for those using the area at night. Special thanks to RPD staff and the Main Library who helped with layout, sourcing, ordering, receiving and installation of project components.

Holiday Tree Lighting

Record attendance at this year's annual Holiday Tree Lighting was enhanced by the Civic Center Commons Initiative and its unprecedented team of public and private sector partners bringing: live stage performances, DIY holiday craft tables, Dickens characters, Tap Dancing Christmas Trees and a visit from Santa. The toy drive sponsored by the San Francisco Police Department and Another Planet Entertainment. distributed toys to over 300 children attending the event.

Advocacy

Public / Private Partnerships

Budget & Balance Sheet

INCOME	BUDGET	ACTUAL
Assessments	\$808,892.80	\$664,659.28
Non-Assessment/Fundraising/ In-Kind Income & Interest Income	\$130,150.00	\$571,117.40
Total Income	\$939,042.80	\$1,235,776.68
EXPENSE	BUDGET	ACTUAL
Safety	\$449,092.91	\$438,826.78
Maintenance & Activation	\$220,097.45	\$167,795.11
Administration	\$160,792.96	\$163,040.78
Non-Assessment/Fundraising/ In-Kind Expense	\$109,000.00	\$477,104.81
Total Expense	\$938,983.32	\$1,246,767.48
ASSETS		ACTUAL
Cash and Cash Equivalents		\$645,201.72
Accounts Receivable Net		\$22,489.41
Prepaid and Other Assets		\$25,344.96
Total Assets		\$693,036.09
LIABILITIES		ACTUAL
Accounts Payable		\$203,353.96
Accrued Expenses		\$68,403.87
Deposits Payable		\$46,892.16
Deferred Revenues		\$17,500.00
Total Liabilities		\$336,149.99
NET ASSETS		ACTUAL
NET ASSETS		ACTUAL

Unrestricted	\$356,886.10
Total Net Assets	\$356,886.10
Total Liabilities & Net Assets	\$693,036.09

Since 2012 the **Civic Center CBD** has made Civic Center cleaner, safer and more vibrant...but there is a lot more work to be done. We need your support to renew our term, add more services and expand our coverage area.

of enjoyment for all. CALLISTER FULTON ST OVE ST -11111-1 Existing Coverage Area New Coverage Area Zone 2

To join the Renewal Steering Committee contact:

It was a banner vear for District advocacy. Newly-elected Mayor London Breed toured the **District with City** department heads within 30 days of being in office - and issued a mandate for the improvement of clean and safe issues. Planning advanced the development of the Civic Center Public Realm Plan presenting and exhibiting at meetings and events organized by the CBD. And successful public events and outdoor programs helped our District's open spaces thrive, inspiring civic pride and creating a place

facebook.com/sfciviccenter

instagram.com/sfciviccenter

twitter.com/civiccenter

Key partners shaping District policy, programming and infrastructure

- BART
- Department of Public Health
- District 5 & 6 Supervisorial Offices
- Office of Economic & Workforce Development
- Planning
- Police Department
- Public Works
- Recreation & Parks Department
- SFMTA

Board of Directors

Chair **Tim Vrabel Emerald Fund**

Vice Chair **Bill Whitfield** Shorenstein

Vice Chair **Ruth Nott** San Francisco Opera

Treasurer John Updike San Francisco Real Estate

Secretary **Jennifer Norris** San Francisco War Memorial

Nathan Brito San Francisco Ballet

Mary Conde Another Planet Entertainment

Phil Ginsburg San Francisco **Recreation and Parks Department**

Jim Haas Historian

Jason Kamen Cresent Heights

Roberto Lombardi San Francisco Public Library

Susan McConkey San Francisco Conservatory of Music

Janan New San Francisco Apartment Association

Annette Turner State of California

Patricia Unterman Haves Street Grill

info@sfciviccenter.org